

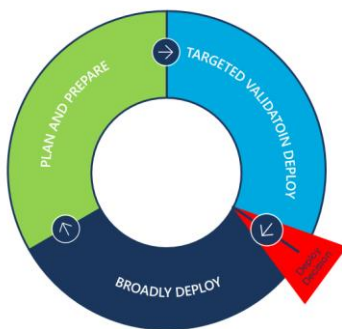
C.O.P.E.: Modern Desktop Servicing Data Driven Automation



Do you have an effective Modern Desktop Servicing Strategy in place? **COPE Modern Desktop Servicing** provides **data driven automation** to service your Windows 10 & Office 365 Pro Plus deployments, secure your environment and reduce your administrative effort.

What is COPE Modern Desktop Servicing?

A framework to provide you a data driven, automated approach for your Windows 10 and Office 365 ProPlus servicing requirements. Our SMEs setup the tools required to automate the process and provide access to a tailored portal to which allows you to stay in control, keep your fleet secure and unlock new Windows 10 and Office 365 ProPlus features to improve your users productivity.



- Plan and Prepare
 - Automate Insider Deployments
 - Innovate
- Targeted Deployments
 - Automated Targeting base on analytics data
 - Control Deployment
- Broad Deployment
 - Deploy to all the devices in the organization
 - Track progress and potential issues

Why customers use COPE Modern Desktop Servicing

- Enhanced Reporting
- Cyber Security
- Stay in Control
- Achieve Compliance
- Automated Approach

Data Collection & Preparation

- Windows Analytics is a Microsoft SaaS application
- Get Guidance and insights into your organisation's upgrade readiness
- Prepare data driven decisions

Gain Insights - understand your environment

Automated Targeted Deployments

- Use Windows Analytics data in SCCM/Intune to automate the semi annual servicing process
- Proactively resolve issues before they arise
- Confidently service the majority of your fleet based on Windows Analytics data and recommendations

Automate targeting to reduce downtime

Control & Compliance

- Get access to a tailored portal which provides a simple view of servicing progress
- Control your deployments and deadlines
- Track your compliance goals and highlight risks

Monitor & Control your deployments